



Australian Government
Civil Aviation Safety Authority



Website Development Project

GovCMS Innovation Showcase

Our audiences

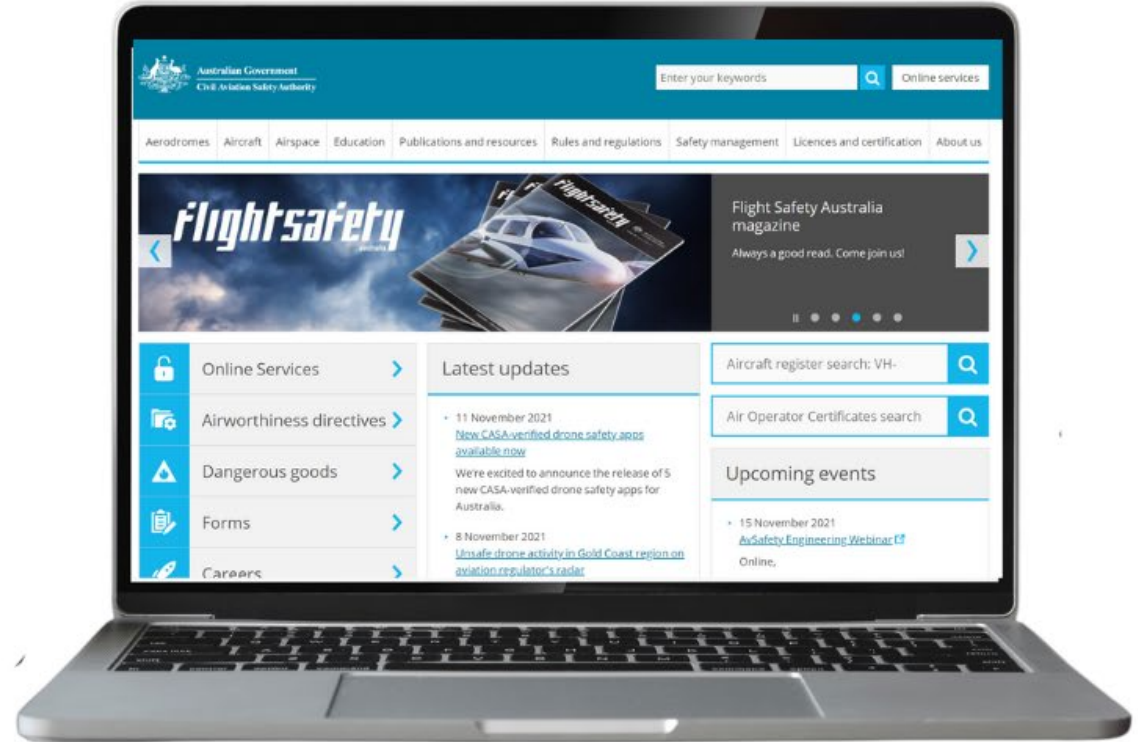


Current website

D7 GovCMS

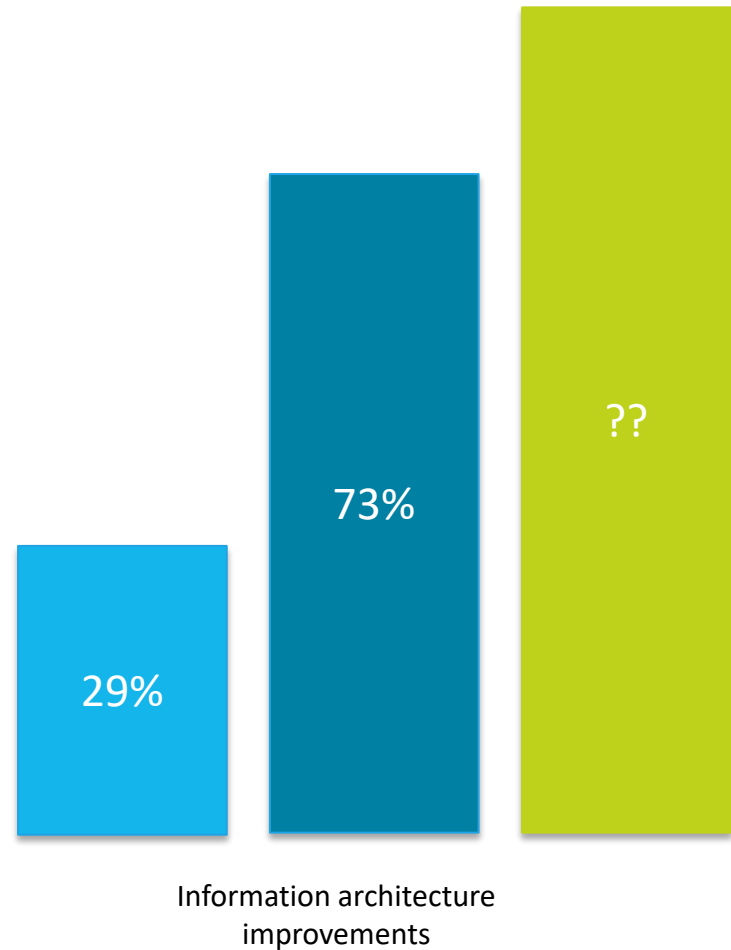
2015 lift and shift

Legacy issues



User research

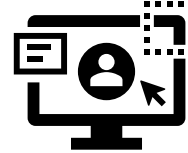
- Unable to find information
- Incomprehensible content
- Poor search experience
- Duplicate content
- Confusing user journeys



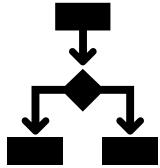
The project aim



New build



New design/UX



New IA



Improved content



New persona
interaction



Platform upgrade

Our approach



No automatic migration



Governance

Website framework

Content strategy



Project methodology

CASA-fied agile

Project and BAU
collaboration

Our team

In house team

Project director

Project manager

Developer x 2

Content designer

Web team/Publishers

UI/UX – graphic designers

SMEs/content coords

Suppliers

Design

Accessibility

Content writing & IA

User research

KPI & goal establishment

Webform build

Campaign site build

Content

Stats

- 41 Content types
- 1100 HTML content pages
- 114 Rules / Rules changes
- 50 Webforms
- 2.5K Documents and images
- 40K Content items from data-feeds

Add content

[Home »](#)

✦ [Aircraft Register](#)

This is a daily automated feed

✦ [Aircraft supplemental type certificates](#)

Aircraft supplemental type certificates are in the same group as Aircraft type certificates and Aircraft type acceptance c

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✦ [Aircraft type certificate](#)

Aircraft type certificates are in the same group as Aircraft type acceptance certificates and Aircraft supplemental type c

✦ [Air Operator Certificates](#)

Air operator certificates feed

✦ [Airworthiness Bulletins](#)

The Airworthiness Bulletins are managed by the Airworthiness team.

✦ [Airworthiness Delegates](#)

This is the Airworthiness Delegates daily feed

✦ [Airworthiness Directives](#)

This is the Airworthiness Directives daily feed

✦ [Alert](#)

The alert content type is for the alert blocks that will go at the top of each page

✦ [Audience](#)

This is for Audience pages that concentrate on the single audience, like an audience home page. This also includes the

✦ [Aviation medical contact](#)

These are manual listed for where the Medical Record Systems DAMEs feed listings are not recorded. This is a non FEE

✦ [Aviation medical contact \(DAMEs\)](#)

This is for the DAMEs feed. These records get updated daily by an automated migration from the CASA Medical Record

✦ [Campaign](#)

Customisable campaign pages

Reimagined rules

Centralised

Single source

All guidance in one place

Easy to find

Search and filter

Australian Government
Civil Aviation Safety Authority

Online services ▾ I'm looking for... 🔍

Aircraft ▾ Drones ▾ Licences and certificates ▾ Operations, safety & travel ▾ Rules ▾ Resources & education ▾ About us ▾

Part 61 of CASR Flight crew licensing

Part 61 of CASR Flight crew licensing

On this page

- [Rule status](#)
- [Who it affects](#)
- [Legislation](#)
- [Legislative instruments](#)
- [Non-legislative instruments](#)
- [Guidance material](#)
- [Related content](#)
- [Related rules and publications](#)

Rule status

🔄 Changing [Learn about the changes >](#)

Part 61 of Civil Aviation Safety Regulations (CASR) sets out the requirements and standards for the issue of flight crew licences, ratings and other authorisations.

The rules cover what flight crew need to do to obtain and maintain licences, ratings and endorsement and the limitations that apply to exercising their privileges.

All training for the grant of a Part 61 licence, rating or endorsement must be conducted by the holder of a Part 141 or Part 142 certificate.

Who it affects

Part 61 affects:

- > aspiring and existing Australian flight crew licence holders
- > pilots seeking to convert from an overseas pilot licence to the Australian equivalent, or obtain recognition of Australian military flight crew qualifications
- > flight training operators and their personnel
- > Australian aircraft operators employing flight crew.

Legislation

- Part 61 of Civil Aviation Safety Regulations

Legislative instruments

Legislative instruments include exemptions to particular regulatory requirements in aviation

Reimagined rules

Centralised

Single source

All guidance in one place

Easy to find

Search and filter

> Australian aircraft operators employing flight crew.

Legislation

[Part 61 of Civil Aviation Safety Regulations](#)

Legislative instruments

Legislative instruments include exemptions to particular regulatory requirements in aviation regulations or a Manual of Standards, but which apply to a broad range of persons. Instruments related to this part will display in this space or you can view our list of [legislative instruments](#).

Flight crew licensing (miscellaneous exemptions)

CASA EX66/21



Certain low-level rating requirements

CASA EX73/20



Class 1 medical certificate (certain flights by holders of a commercial pilot licence or air transport pilot licence)

CASA EX46/20



Differences training, class rating flight training and flight review

CASA EX79/19



Conditions on flight crew authorisations (edition 3)

CASA 62/20



Prescription of aircraft and ratings - Part 61



Prescribed qualification standards for flight simulation training devices - helicopter



Prescribed qualification standards for flight simulation training devices MCC training - aeroplane



Part 61 Manual of Standards



Civil Aviation (Community Service Flights — Conditions on Flight Crew Licences) Instrument 2019

CASA 09/19



Reimagined rules

Centralised
Single source
All guidance in one place
Easy to find
Search and filter

Night Reviews, Proficiency Checks and Related Matters (Extensions of Time Due to COVID-19) Exemptions Instrument 2021

CASA EX92/21



ATPL Flight Test Standards (Satellite-based Navigation) Exemption 2021

CASA EX98/21



Low-level Rating Exemption 2020

CASA EX73/20



Non-legislative instruments

Non-legislative instruments include exemptions to particular regulatory requirements in aviation regulations or a Manual of Standards, but which apply to a particular person. Non-legislative instruments related to this part will display in this space or you can view our list of [non-legislative instruments](#).

Guidance material

Advisory material provides advice and guidance to explain particular regulatory requirements of a CASR Part. Guidance material relating to this part will appear in this space or you can view all our [guidance material](#).

Guidelines on provision of obstacle information for take-off flight planning purposes

5 Aug 2021

CAAP 89W-1. The purpose of this Advisory Publication is to provide guidance on how to meet the airlines obstacle information requirements for take-off flight planning.

Civil Aviation Advisory Publication CAAP 89W-1



Guidelines for aeroplane landing area

5 Aug 2021

CAAP 92-1. These guidelines set out factors that may be used to determine the suitability of a place for the landing and taking-off of aeroplanes.

Civil Aviation Advisory Publication CAAP 92-1



Sector risk profile for the aerial mustering sector

6 Aug 2021

This sector risk profile (SRP) for the Aerial Mustering sector presents a picture of the key risks facing the sector (specifically from helicopters) at a specific point in time.

Sector risk profiles



Night VFR rating

15 Aug 2021

Advisory Circular AC 61-05 provides guidance on night VFR (NVFR) ratings as well as operations under NVFR. It covers the hazards of night flying and advice on safely conducting night operations.

Advisory circular AC 61-05



Search filters

Facets and filters combo not suitable

Requirement for pre-selected filters

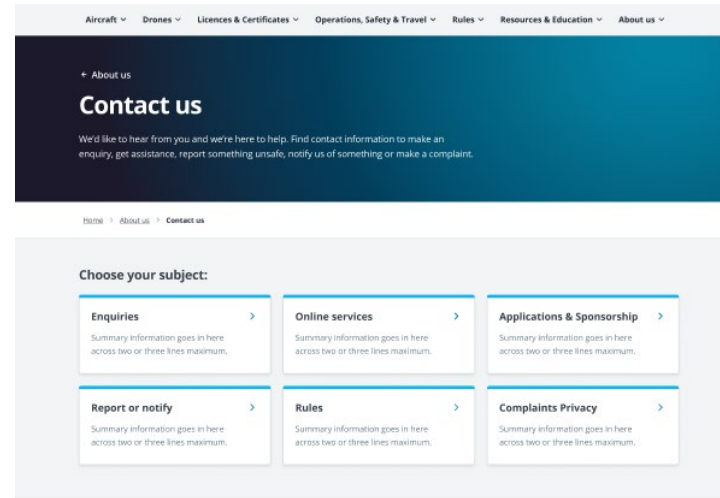
Re-engineered using filters to provide best user experience

Approx. 80 search views to allow users to find all the things CASA provides!

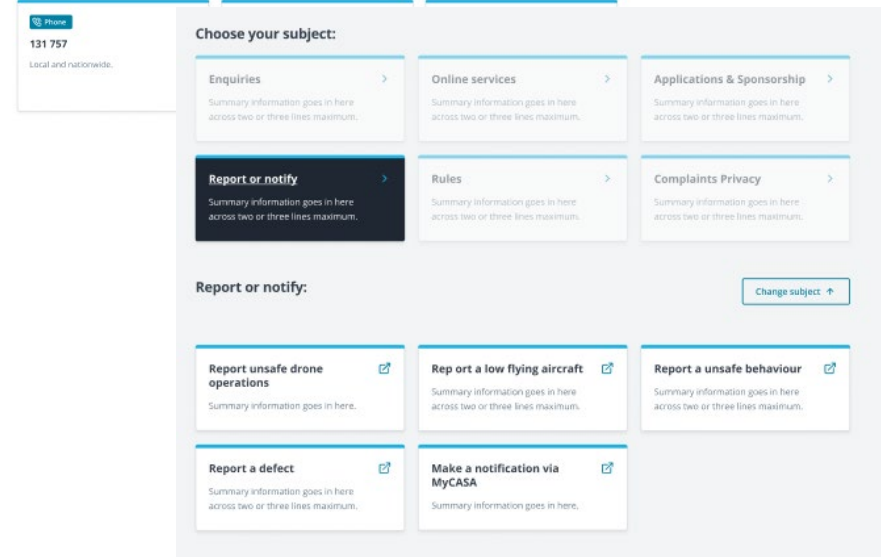
The screenshot displays the 'Airworthiness Directives' search page. At the top, there is a navigation menu with options: Aircraft, Drones, Licences and certificates, Operations, safety & travel, Rules, Resources & education, and About us. The main heading is 'Airworthiness Directives' with a sub-heading 'Airworthiness Directives'. Below this, a message states: 'The search system is still under development. We have provided limited search functionality for beta.' The 'Filter results by:' section includes dropdown menus for 'Keywords', 'Effective date', 'Categories', 'Series name', and 'Sort by'. A search input field is present. The 'Selected filters:' section shows 'Title -Ascending' and an 'Apply' button. The results section shows 'Showing 1 - 30 of 16336 results' and lists several entries, including 'Aircrom' VHF Transceiver - Modification - CANCELLED and 'Fastprop' Propeller De-Icers. A detailed view of the filter interface is shown below, featuring a 'Filter results by:' section with dropdown menus for 'Keywords', 'Effective date', 'Categories', 'Series name', and 'Sort by'. The 'Categories' dropdown is expanded, showing options like 'Aircraft - Lighter than air', 'Aircraft above 5700 kg', 'Aircraft below 5700 kg', 'Aircraft General', and 'Aircraft Generals'. Other filter options include 'Engine General', 'Equipment', 'Piston engines', 'Rotorcraft', and 'Turbine engines'. The 'Selected filters:' section shows 'Aircraft above 5700 kg' and 'Title -Ascending', with an 'Apply' button.

Webforms and contact us

- Centralised contact centre
- 50 webforms and growing
- 180 email addresses removed from content
- Open and close functionality
- Unique forms for each topic
- CRM integration



Talk to us



Tools we used

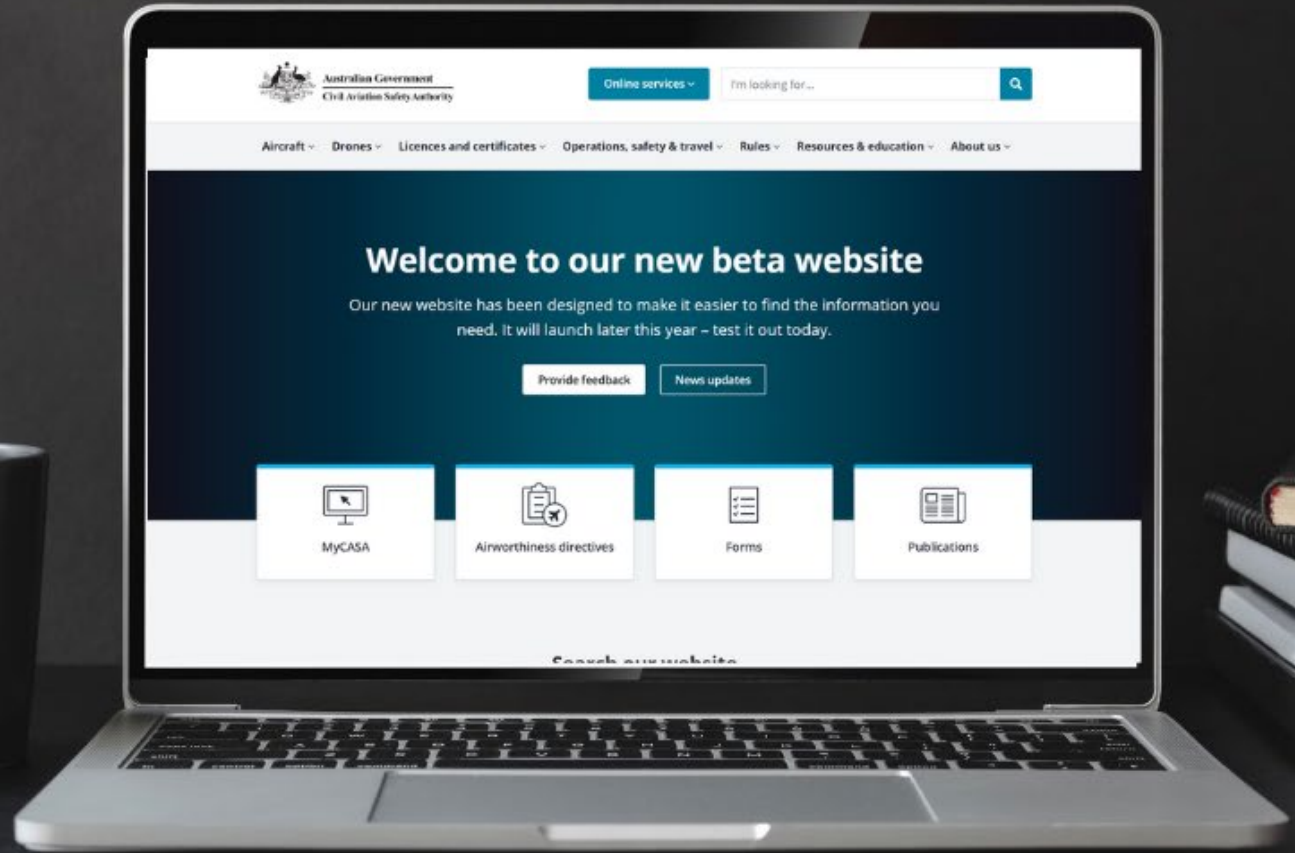


VisibleThread



Google Analytics

7 December launch



beta.casa.gov.au

Contact us

beta.casa.gov.au

Survey link -

<https://consultation.casa.gov.au/stakeholder-engagement-group/new-casa-website/>

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